

Table of Contents

Tahapan Troubleshooting & Pengecekan Email Error	1
<i>Ping</i>	1

Tahapan Troubleshooting & Pengecekan Email Error

Berikut ini adalah tutorial dan tahapan cara troubleshooting serta pengecekan email error secara umum untuk yang emailnya sedang tidak bisa kirim atau terima.

Ping

Pengecekan yang pertama adalah lakukan ping yang bertujuan untuk mengecek koneksi dari komputer anda ke server email tujuan.

```
root@hadi-desktop:/# ping imap.mailku.net
PING imap.mailku.net (139.99.17.99) 56(84) bytes of data.
64 bytes from ip99.ip-139-99-17.net (139.99.17.99): icmp_seq=1 ttl=47 time=56.7 ms
64 bytes from ip99.ip-139-99-17.net (139.99.17.99): icmp_seq=2 ttl=47 time=55.8 ms
64 bytes from ip99.ip-139-99-17.net (139.99.17.99): icmp_seq=3 ttl=47 time=54.3 ms
^C
--- imap.mailku.net ping statistics ---
3 packets transmitted, 3 received, 0% packet loss, time 2002ms
rtt min/avg/max/mdev = 54.347/55.627/56.708/0.974 ms
root@hadi-desktop:/# ping smtp.mailku.net
PING smtp.mailku.net (51.79.217.36) 56(84) bytes of data.
64 bytes from smtp4-217-36.srv.mailku.net (51.79.217.36): icmp_seq=1 ttl=50 time=84.9 ms
64 bytes from smtp4-217-36.srv.mailku.net (51.79.217.36): icmp_seq=3 ttl=50 time=94.3 ms
64 bytes from smtp4-217-36.srv.mailku.net (51.79.217.36): icmp_seq=4 ttl=50 time=94.1 ms
64 bytes from smtp4-217-36.srv.mailku.net (51.79.217.36): icmp_seq=5 ttl=50 time=96.6 ms
64 bytes from smtp4-217-36.srv.mailku.net (51.79.217.36): icmp_seq=6 ttl=50 time=90.6 ms
^C
--- smtp.mailku.net ping statistics ---
6 packets transmitted, 5 received, 16.6667% packet loss, time 5013ms
rtt min/avg/max/mdev = 84.925/92.127/96.609/4.074 ms
root@hadi-desktop:/#
```

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